

Working with Your DCBS or SSI Worker

Your worker helps you use your benefits in the way that is best for you. They can help you with:

- Eligibility
- Renewing your card
- Picking a provider
- Any questions you have

You can contact your worker at your local DCBS office or at your local SSI office. Always tell your worker important things like:

- Change in family or household income
- Pregnancy or a new baby
- Marriage or divorce
- Change of job, a pay raise, or a job loss
- Getting health insurance
- Change in address and/or phone number

Call your local DCBS office or your SSI office if you have questions. They can tell you the name of your worker. If you don't know the phone number for your local DCBS office, call Member Services at (800) 635-2570.